

Social Media Strategy

Amr Alkhairi

Introduction

- American professional baseball team founded in 1871
- Only major league franchise to play every season since professional baseball came into existence
- World Series championship winners 4 times

Market S.W.O.T. Analysis

Strengths

- World Champions
- Players
- "Hometown Hero"

Opportunities

- City growth
- Streams
- Player engagement with fans
- Social media presence

Weaknesses

- Injuries
- Loss of franchise players

Threats

- Trades
- Other teams
- Atlanta attractions

Social Media



Instagram

1.8 M followers

40k-100k likes

160-3,000 comments

Post game highlights and lineups

X

1.6 M followers

1,600-10k likes

86-210 comments

140-1k retweets

Post a lot of birthdays and shoutouts

TikTok

910.3k followers

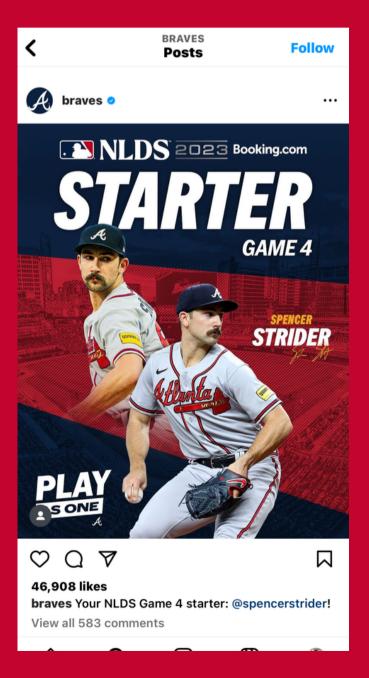
13.2 M total likes

174-2,000 comments

80-9,000 shares

Only post game highlights

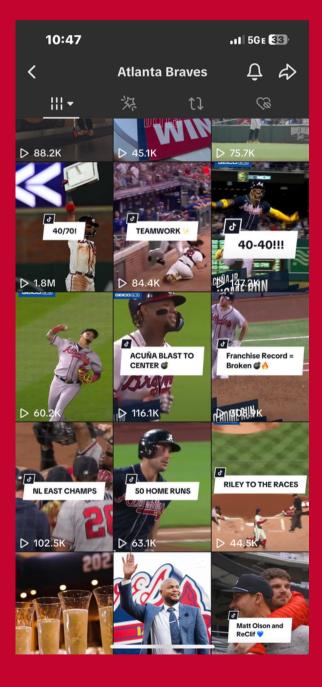














Problem

The fan retention and community engagement levels are insufficient on socials.



Objectives

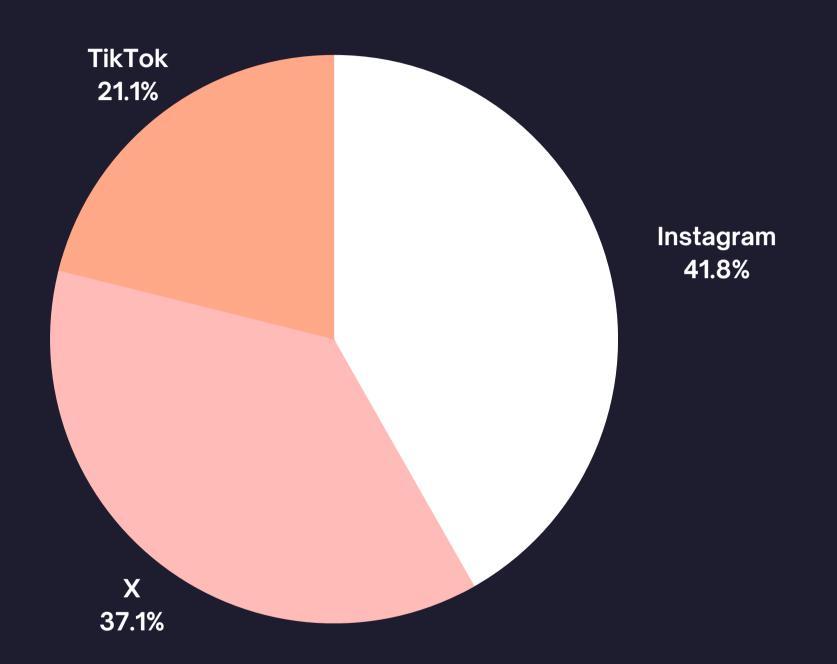
Increase engagement

Share valuable content

Engage in meaningful conversations

Contests and Giveaways





Instagram Giveaway!

Like Post
Tag two friends
Share on Story

Win 3 free tickets!

Media
Strategy
and Target
Audiences:



Existing Fans

Leverage team history and nostalgia

Contests and giveaways for superfans

Encourage loyalty and engagement



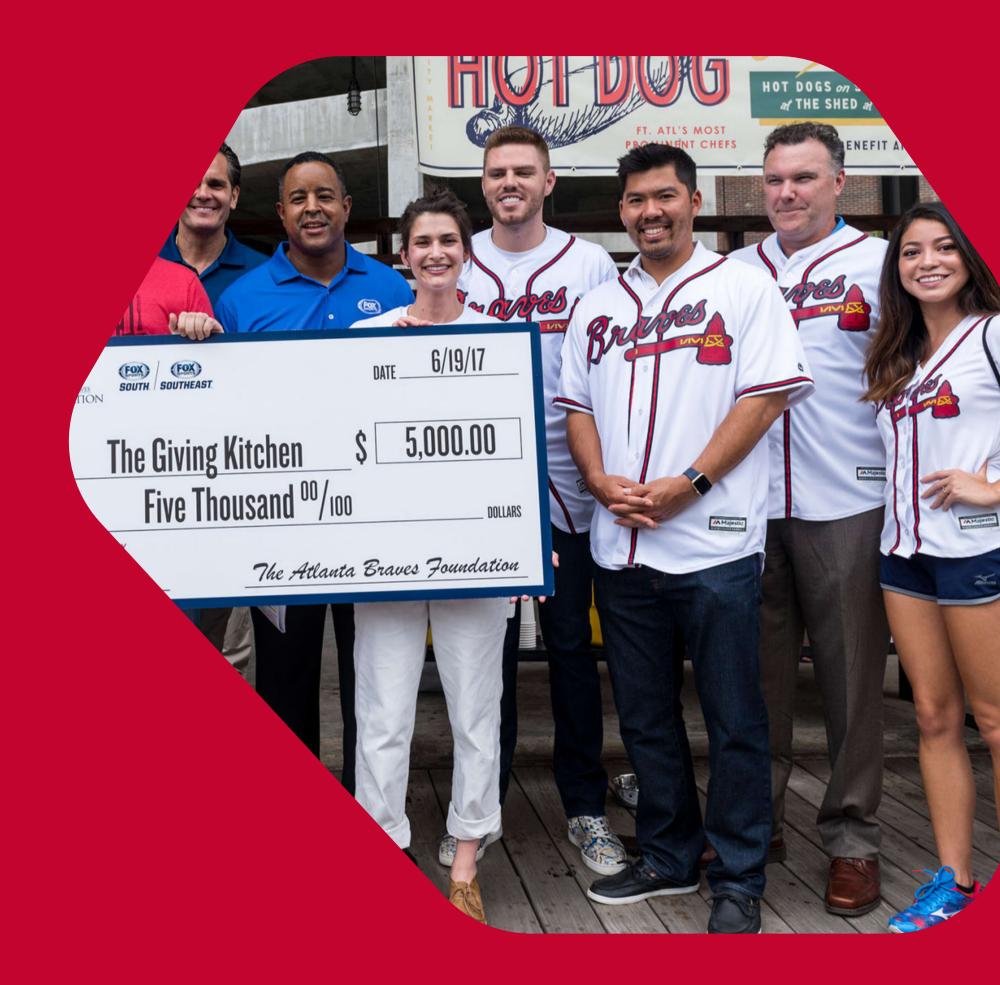
Local Community

Appeal to Atlanta pride

Promote stadium events

Partner with city organizations

Highlight metro Atlanta culture



Baseball Fans



Share behind-the-scenes content

Spotlight fan traditions

User-generated highlights

Families

Deals on family packages

Kid-friendly activities

Shareable family moments





Youth

Contests and influencer partnerships

TikTok, Snapchat content

Gaming and pop culture references



Influencers/Athletes

Player branded content

Encourage user-generated content

Behind-the-scenes storytelling



How Can We Appeal To This New Audience?



Timeline

1

Past

"Thank you Fans" is missing fan engagement

2

Present

Co-Post with the Braves Foundation

3

Future

Players engagement in the community

Fixing the past











Braves Foundation



Latin American Association



Cancer Awareness Game



Monthly Highlights

Posting the present



VOLUNTEER HIGHLIGHTS

AUGUST 2023





VOLUNTEER EVENTS





Increase Community Engagement



2022 COMMUNITY IMPACT





OF FRESH PRODUCE

distributed through the Home Plate Project

3 DOGS THE THE

found their forever home through Dog Days of Summer at Truist Park in partnership with the Ozzie Albies Foundation and Lifeline Animal Project





Braves

softball players

RBI programs

attended a Mental Health & Wellness Clinic

with Tyler Matzek

engaged through Braves

frontline workers

and their family members treated to front row seats at a home Braves game through the Front Row for the Frontline program



Make A-Wish

wishes GRANTED at Truist Park with Make-A-Wish Georgia

BLOOD DRIVE

and 64 teachers in 55 schools supported



1,150 warriors served through he Warrior Alliance HomeBase at The Battery Atlanta in 2022

Lucas Field

1,944 GUESTS

hosted for a Braves game in the Atlanta Braves Foundation Community Clubhouse

COMMUNITY

Gresham Park youth baseball and softball participation increased by 200% after opening the Hank Aaron and Bill

100⁺

participated in RunBraves wellness challenges and

tans

2 new Hank Aaron All Star Schools provided with capital improvements and vital resources

STAFF

1,100

HOURS

of volunteer

service across

Atlanta in 2022

21,581 baseball-themed literacy

BRAVES and math games through FRONT OFFICE Summer Slugger provided more than



fans participated in the Women's Baseball Clinic





through the Most Valuable Teachers program, funding teachers' crucial classroom needs



tickets DONATED and 150+ groups hosted at Truist Park

for 42 guests with autism

TEACHERS

xfinity



1,594 elementary school

students completed





Truist Park Blood Drives Bastia + American A DELTA

million

in community grants provided to 92 charitable and community organizations across Braves Country

LOUIS AARON

Henry Louis Aaron Fund hosted the 2022 MBP HBCU All Star Game showcasing 65 HBCU baseball and softball players, 2 of which were drafted in the 2022 MLB draft

Content Calendar

	month FEBRUARY										
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	PRIDAY 2	SATURDAY 3					
4 HAPPY Birthday	5	6	7	8	9 PODCAS	10					
11	12	16/ > \	14 RESULTS			17 + DAY+ POFY+ CHARLES					
18	S C C C C C C C C C C C C C C C C C C C		21	RESULTS	PAYST TO GO!+	24 CAVUB DAY					
CANUB DAY	26 CANUS DAY										

Sontent Calendar

February 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 Copost Braves Foundation January donation.	2	3
4 Copost with all Braves foundations - Game highlight post for Hank Aaron birthday and link to his foundation	5	6	7	8	9 Special Podcast talking about Hank Aaron's impact on the braves and how.	10
11	12	13 Homerun predictions for upcoming game	14 Results of poll. Graphics that promote the upcoming game.	15 Throwback Thursday with a good play	16	17
18	19 Special Q&A session of BTS Braves podcast.	-	21 Game day predictions on IG Post.	22 Start date -" Are you ready?"highlights of all the best moents post	23 Game time countdown at 7pm on Instagram stories with ticket link	10am.
25 Game Day post at 10am. Post game results	26 Game Day post at 10am. Post game results	27 Game Day post at 10am. Post game results	28 Game Day post at 10am. Post game results	29 Game Day post at 10am. Post game results		



Measures of Success

Charity

Track attendance for volunteers, funding, and grant programs. See an increase in community engagement

Sales & Profit

Increase revenue and profit margin by 10% by in-app purchases and ticket sales

Social Media

Focus on the likes, followers, and hashtags from target audience, views/listeners









Questions?

